



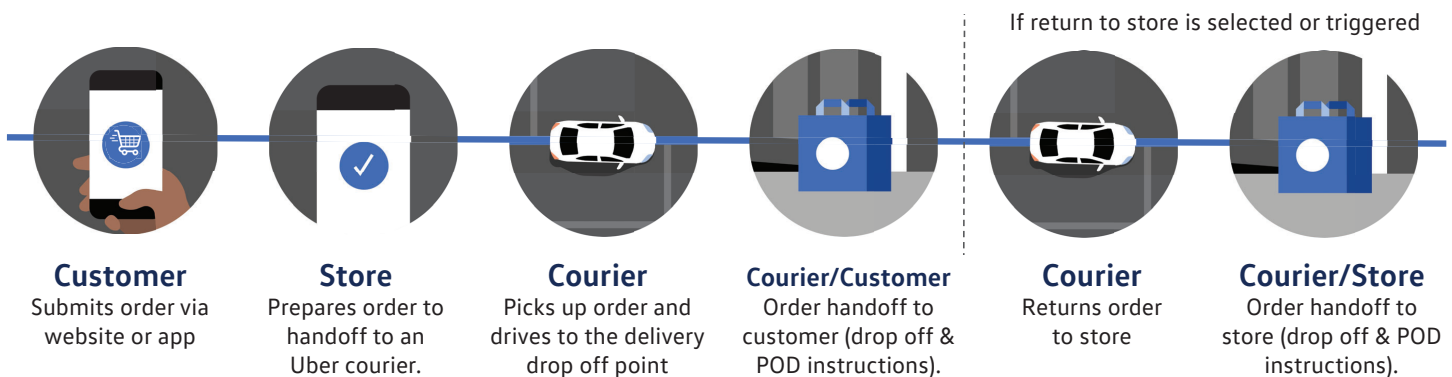
Processing Uber Direct Orders and the SimplePart platform

What is Uber Direct?

Uber Direct is a white-label delivery service that leverages Uber couriers and provides personalized delivery options for your genuine parts and accessories e-commerce business. It is a fulfillment option offered to customers within a 20-mile radius of your store.

How does Uber Direct work?

Uber Direct is a natural extension of Buy Online, Pickup in Store. Your parts team will see that the order is to be fulfilled via Uber, and they will manually log in to your Uber account and request delivery services.



How do you process orders on the SimplePart Control Panel with Uber Direct?

Uber Direct is now available as a fulfillment option available for your dealership's e-commerce business on the SimplePart platform. It charges customers a flat fee. If the customer chooses the Uber Direct option, the order will be marked as such in the SimplePart Control Panel Orders section.

You will then:

- Log into your account on the Uber platform
- Manually enter shipping details in Uber Direct
- Request delivery services

Got questions?

If you have questions regarding this feature, please contact our CSC team at support@simplepart.com or call us at 1 (888) 843-0925.